Plot No.T-165/3/7, Priyadarshani Industrial Premises,
MIDC, Bhosari, Pune. 411026
Cont. No.:7058571082/7517205878
GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999
www.oilskimmerindia.net; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - VOLTAS LIMITED

Address: Water Management Business Division

Voltas House, Main Road,

Bistupur JHARKHAND - 831001

EMAIL: raviranjan@voltas.com, yogeshverma@voltas.com ajaychakraborti@voltas.com

Contact Person: Mr. Ravi Ranjan Mob: 09031014187

P.O. No.: 1100023981

Dt.: 17/04/2018

Oil Skimmer Type: BW 200mm

| Sr. | Parameter | OK / | Not-OK Mark the | Appropriate C | Option - |
|-----|--|--------------------------|-----------------|------------------------|--------------|
| No. | | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied |
| 1 | Quality of Our Product & Packaging | ОК | _ | | |
| 2 | Location of oil skimmer Installation | Turbine testing & M&S | | | × |
| 3 | The Commitments we make to you & the extent to which we meet them. | | ОК | | |
| 4 | Technical Competence as compare today Technical. | ок | | | × |
| 5 | Communication After Sales Service. | | OK | | |

Any Suggestions for Improvements in the field like:
GOOD EQUIPMENT. Low Price

Mr. Ravi Ranjan / Purchase Department / VOLTAS LIMITED / JHARKHAND. / Ph. 09031014187

Plot No.T-165/3/7, Priyadarshani Industrial Premises,
MIDC, Bhosari, Pune. 411026
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GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999
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CUSTOMER SATISFACTION REPORT

Name of customer: - Birla Tyres Unit 1

Address: Via Kuruda, 3.AT/PO Chhanpur

756056, Balasore, Orissa, India

Contact Person:Mr. Amit Jalan Mob: 08420006494

P.O. No.: 4500025976

Dt.: 23/04/2018

Oil Skimmer Type: BW 200mm

| Sr. | Parameter | OK / | OK /Not-OK Mark the Appropriate Option | | | | |
|-----|--|--------------------------|--|------------------------|--------------|--|--|
| No. | , | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied | | |
| 1 | Quality of Our Product & Packaging | ОК | ı | | , | | |
| 2 | Location of oil skimmer Installation | Turbine testing & M&S | | | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | | ОК | | | | |
| 4 | Technical Competence as compare today Technical. | ок | K Z | | | | |
| 5 | Communication After Sales Service. | | OK | | * | | |

Any Suggestions for Improvements in the field like:

GOOD EQUIPMENT. Low Price

RAKTIM GHOSH / Purchase Department / VOLTAS LIMITED / JHARKHAND. / Ph. 9073961717

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Plot No.T-165/3/7, Priyadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026 Cont. No.:7058571082/7517205878

GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999 www.oilskimmerindia.net ; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - GALLANTT ISPAT LIMITED. Address: AL-5, Sector -23, GIDA SAHJANWA.

Voltas House, Main Road,

Bistupur JHARKHAND - 831001

EMAIL: gill@gallantt.com

Contact Person: Mr. Samendr Singh Mob: 9559418382

P.O. No.: 001828

Dt.: 20.10.2020

Oil Skimmer Type: BW 200mm

| Parameter | OK / | (/Not-OK Mark the Appropriate Option - | | | |
|--|---|--|--|---|--|
| | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied | |
| Quality of Our Product & Packaging | ОК | ~ | | - | |
| Location of oil skimmer Installation | OK Turbine testing & M&S | - | | | |
| The Commitments we make to you & the extent to which we meet them. | ОК | | | | |
| Technical Competence as compare today Technical. | | OK | | × | |
| Communication After Sales Service. | OK | 1 | | | |
| | Quality of Our Product & Packaging Location of oil skimmer Installation The Commitments we make to you & the extent to which we meet them. Technical Competence as compare today Technical. Communication After Sales | Quality of Our Product & OK Packaging Location of oil skimmer Installation The Commitments we make to you & the extent to which we meet them. Technical Competence as compare today Technical. Communication After Sales OK Highly Satisfied OK OK Turbine testing & M&S OK OK OK OK OK OK OK OK OK O | Highly Satisfied Quality of Our Product & OK Packaging Location of oil skimmer Installation The Commitments we make to you & the extent to which we meet them. Technical Competence as compare today Technical. Communication After Sales OK Satisfied OK OK Turbine testing & M&S OK OK OK OK OK OK | Highly Satisfied Partially Satisfied Quality of Our Product & OK Packaging Location of oil skimmer Installation The Commitments we make to you & the extent to which we meet them. Technical Competence as compare today Technical. Communication After Sales OK Satisfied Partially Satisfied OK OK Turbine testing & M&S OK OK OK OK OK OK | |

Any Suggestions for Improvements in the field like: GOOD EQUIPMENT.

Cdi Gil renoval.

Mr. Samendr Singh / Purchase Department / GALLANTT ISPAT LIMITED / JHARKHAND. / Ph. 9559418382

Plot No.T-165/3/7, Priyadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026
Cont. No.:7058571082/7517205878
GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999

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CUSTOMER SATISFACTION REPORT

Name of customer: - GRP LTD. Address: Ankleshwar Works

Plot No.8, G.I.D.C... Ankleshwar - 393002, Gujarat

EMAIL: mm.ank@grpweb.com, vinod.patel@grpweb.com

Contact Person: MEGHNA MODI MADAM

Mob: 02646-650193, 02646-250471 /251204/222038

P.O. No.: 2000164060

Dt.: 27/04/2018

Oil Skimmer Type: BW 200

| Sr. | Parameter | OK | /Not-OK Mark the | Appropriate C | Option - |
|-----|--|--------------------------------|------------------|------------------------|--------------|
| No. | | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied |
| 1 | Quality of Our Product & Packaging | OK | | | |
| 2 | Location of oil skimmer Installation | OK Turbine testing & M&S | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | OK | | | 1 |
| 4 | Technical Competence as compare today Technical. | OK | * | | |
| 5 | Communication After Sales Service. | OK | | | |

Any Suggestions for Improvements in the field like: VERY GOOD EQUIPMENT. LOW COST EQUIPMENT & HIGH RETURNS.

MEGHNA MODI MADAM / Purchase Department / GRP LTD/ Gujarat. / Phone No.02646-650193

#311

Plot No.T-165/3/7, Priyadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026 Cont. No.:7058571082/7517205878

GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999 www.oilskimmerindia.net; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - GUJARAT RECLAIM & RUBBER PRODUCTS LTD

Address: Plot No-D9, Chincholi Industrial Area

Village-Chincholi TAL-Mohol , Dist.-Solapur – 413 255

Maharashtra

EMAIL: hardikbankar@grrpl.com

Contact Person: : Mr. Hardik Banker PH.NO.: 0217-2357148/49

P.O. No.: 2000164110

Dt.: 29.04.2018

Oil Skimmer Type: BW 200

| Sr. | Parameter | OK/ | Not-OK Mark the | e Appropriate C | ption - |
|-----|--|--------------------------------|-----------------|------------------------|--------------|
| No. | - | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied |
| 1 | Quality of Our Product & Packaging | ОК | | | |
| 2 | Location of oil skimmer Installation | OK Turbine testing & M&S | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | | ОК | | |
| 4 | Technical Competence as compare today Technical. | ок | | | * |
| 5 | Communication After Sales Service. | ок | | | |

Any Suggestions for Improvements in the field like: VERY GOOD EQUIPMENT. LOW COST EQUIPMENT & HIGH RETURNS.

Mr. Hardik Banker / Asst.Manager- Quality / GUJARAT RECLAIM & RUBBER PRODUCTS LTD /

Solapur, . / Ph.: 0217-2357148/49

Mardia.

Plot No.T-165/3/7, Privadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026 Cont. No.:7058571082/7517205878 GST TIN: 27AAGCP0113L1ZK HSN CODE::84211999

www.oilskimmerindia.net; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - Enkei Wheels (India) Ltd

Address: Gate No . 1425, Village Shikrapur,

Tal- Shirur, Dist- Pune Maharashtra-412 208

EMAIL: mm.ank@grpweb.com, vinod.patel@grpweb.com

Contact Person: Mr. Ambika Das

Mob: 7391044292

P.O. No.: POOPDM171803023

Dt.: 31.01.2018

Oil Skimmer Type: BW 200

| Sr. | Parameter | OK | OK /Not-OK Mark the Appropriate Option - | | | | |
|-----|--|--------------------------------|--|------------------------|--------------|--|--|
| No. | | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied | | |
| 1 | Quality of Our Product & Packaging | | OK | | | | |
| 2 | Location of oil skimmer Installation | OK Turbine testing & M&S | | | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | ОК | | | | | |
| 4 | Technical Competence as compare today Technical. | | OK | | * | | |
| 5 | Communication After Sales Service. | | OK | | | | |

Any Suggestions for Improvements in the field like: GOOD EQUIPMENT. LOW COST EQUIPMENT.

Mrs. Ambika Das / Purchase Department / Enkei Wheels (India) Ltd / Pune / Phone No. atnhika.

7391044292

Plot No.T-165/3/7, Privadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026 Cont. No.:7058571082/7517205878

GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999 www.oilskimmerindia.net; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - Sideridraulic India Pvt Ltd

Address: Plot No 9, Sector 17, Sanpada, palm Beach road, navi Mumbai -400705

Contact Person: Yogesh D. Aher Mob: 8983009200

P.O. No.: 38/T/J1002

Dt.: 08.09.2020

Oil Skimmer Type: BW 200mm

| Sr. | Parameter | OK / | Not-OK Mark the | e Appropriate C | Option - |
|-----|--|--------------------------|-----------------|------------------------|--|
| No. | | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied |
| 1 | Quality of Our Product & Packaging | ОК | α | | = |
| 2 | Location of oil skimmer Installation | Turbine testing & M&S | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | | ОК | | |
| 4 | Technical Competence as compare today Technical. | ОК | | | |
| 5 | Communication After Sales Service. | | OK | | ************************************** |

Any Suggestions for Improvements in the field like:

GOOD EQUIPMENT. Low Price

Mr Yogesh Aher/ Purchase Department /Sideraulic india Pvt Ltd / Raigad / Ph. 8983009200

Plot No.T-165/3/7, Priyadarshani Industrial Premises, MIDC, Bhosari, Pune. 411026
Cont. No.:7058571082/7517205878
GST TIN.:27AAGCP0113L1ZK HSN CODE.:84211999
www.oilskimmerindia.net; Email.:premieroilskimmer@gmail.com

CUSTOMER SATISFACTION REPORT

Name of customer: - JSW STEEL LIMITED
Address: Dolvi Works, BAR MILL and BILLET

CASTER P.O.: GEETAPURAM, Village: DOLVI

PEN-402107, RAIGAD-Maharstra (India)s

EMAIL: rajeshkumar.bera@jsw.in

Contact Person: Rajeshkumar Bera Mob: 7506706269

P.O. No.: DOLVI-BARMILL/17-18/4100185578

Dt.: 26/12/2017

Oil Skimmer Type: BW 200mm

| Sr. | Parameter | OK / | Not-OK Mark the | Appropriate (| Option - |
|-----|--|--------------------------------|-----------------|------------------------|--------------|
| No. | | Highly Satisfied | Satisfied | Partially Satisfied | Dissatisfied |
| 1 | Quality of Our Product & Packaging | ок | | | |
| 2 | Location of oil skimmer Installation | OK Turbine testing & M&S | | | |
| 3 | The Commitments we make to you & the extent to which we meet them. | | OK | | ~ |
| 4 | Technical Competence as compare today Technical. | ОК | | ğ 1 | e |
| 5 | Communication After Sales Service. | | ОК | | 14 |

Any Suggestions for Improvements in the field like: LOW COST EQUIPMENT & HIGH RETURNS.

Rajeshkumar Bera / Purchase Department / JSW STEEL LIMITED / RAIGAD-Maharstra. / Ph. 7506706269

Disposed service